



## इन्स्टिट्यूट ऑफ रूरल मॅनेजमेंट आणंद

# Institute of Rural Management Anand

D.O. (O-ORD)/51/2018

June 5, 2018

### OFFICE ORDER

The Grievances Redressal Committee of the Institute has been re-constituted with OMBUDSMAN and the following members with immediate effect. The term of the Committee shall be for three years.

Prof. Yogesh Doshit	- OMBUDSMAN
Prof. Pramod Kumar Singh	- Member
Prof. Anand Venkatesh	- Member
Prof. Shivshanker Singh Patel	- Member
Shri Janak R Brahmbhatt	- Member-Secretary

The terms of reference of the Committee shall be:

- (1) To make all necessary arrangements for receiving representations/complaints/grievances from participants relating to general administration, examination and evaluation and any other problem relating to the functioning of a participant in the Institute. The representation/complaint/grievance shall be reported immediately to the Committee.
- (2) To examine the grievances.
- (3) To make necessary recommendations to the Director, IRMA.
- (4) To hand over the grievances related to examination and evaluation to the PRM Chair and FPRM Chair.
- (5) To carry out all such activities as may be assigned by the Director, IRMA from time to time.

This is in compliance with the AICTE requirement. The role of Ombudsman as per AICTE norms is in Annexure-A.

This Office Order shall supersede the following Office Orders:

- (1) Office Order No. DO/O-ORD/3/2013 dated January 7, 2013
- (2) Office Order No. DO/O-ORD/57/2014 dated June 23, 2014
- (3) Office Order No. D.O.(O-ORD)/14/2018 dated April 25, 2016

  
(Hitesh V. Bhatt)

Encl: as above

cc: All Notice Board  
All Members of the Committee